

AGENDA

This meeting will be streamed live (at the website address below), recorded and the video archive published on our website

**Governance and Audit Committee**  
**Tuesday, 21st July, 2020 at 2.00 pm**  
**Virtual - MS Teams**

<https://west-lindsey.public-i.tv/core/portal/home>

**Members:**

- Councillor John McNeill (Chairman)
- Councillor Mrs Jackie Brockway (Vice-Chairman)
  
- Councillor Stephen Bunney
- Councillor Mrs Tracey Coulson
- Councillor David Dobbie
- Councillor Mrs Caralyne Grimble
- Councillor Mrs Angela White
- Alison Adams
- Andrew Morriss
- Peter Walton

1. **Register of Attendance**
2. **Public Participation Period**  
Up to 15 minutes are allowed for public participation.  
Participants are restricted to 3 minutes each.
3. **Minutes of Previous Meeting** (PAGES 3 - 10)  
Held on 16 June 2020
4. **Members Declarations of Interest**  
Members may make any declarations of interest at this point but may also make them at any point during the meeting.
5. **Matters Arising Schedule** (PAGE 11)  
Matters Arising schedule setting out current position of previously agreed actions as at 21 July 2020.

**6. Public Reports for Consideration**

- i) Unaudited Statement of Accounts 2019/20 (PAGES 12 - 163)
- ii) Annual Voice of the Customer Report 2019/20 (PAGES 164 - 188)
- iii) Internal Audit Quarter 1 Progress Report 2020/2021 (PAGES 189 - 208)
- iv) Annual Fraud Report 2019/20 (PAGES 209 - 217)
- v) Fourth Tier Governance Review (PAGES 218 - 224)
- vi) Results of Governance & Audit Committee Effectiveness Survey (PAGES 225 - 242)

**7. Workplan**

(PAGES 243 - 245)

Ian Knowles  
Head of Paid Service  
The Guildhall  
Gainsborough

Monday, 13 July 2020